



CITY OF LAREDO

Human Resources Department

To City of Laredo Employees with Benefits,

The benefit carrier information for the FY 2020/2021 is listed below. Coverage is effective October 1, 2020 for all elected benefits.

This list of carriers includes phone contact information and group numbers to guide you with your coverage/claim questions and concerns.

Benefit Carrier Contact Information FY 2020-2021			
Benefit	Carrier	Group Number	Contact Information
Medical	PPO (Plus or Core)	Blue Cross Blue Shield of Texas	Group #099218 1-800-521-2227
	HMO	Blue Cross Blue Shield of Texas	Group #299102 1-800-521-2227
	CDHP	Blue Cross Blue Shield of Texas	Group #218080 1-800-521-2227
Dental (excluding Police Officers)	Aetna Dental	Group #143061	1-877-238-6200
Vision	Guardian (Davis Vision)	Group #563860	1-877-393-7363
Cancer	Guardian	Group #563860	1-800-541-7846
Critical Illness	Guardian	Group #563860	1-800-268-2525
Accidental	Colonial	N/A	1-800-325-4368
Personal Accidental Life Insurance (P.A.I)	The Standard	Group #754407	1-800-291-2171
Dependent Life	The Standard	Group #754407	1-800-291-2171
Term Life	The Standard	Group #754407	1-800-291-2171
Disability	UNUM	N/A	1-866-679-3054
Flexible Spending Account	Connect Your Care	N/A	1-866-413-4546
Health Savings Account (CDHP members)	H.S.A. Bank	N/A	1-855-731-5220

BCBSTX, Aetna Dental & Guardian/Davis Vision digital insurance cards will be accessible 10/01/2020.

If you do not receive your BCBSTX medical card, misplaced or do not have digital access, contact the Health & Benefits Division or Laurel Insurance & Associates for a temporary print out of your medical card and to order a replacement.

Dental & Vision ID cards are only available in digital format. They are accessible on the websites below:

- Aetna Dental: aetna.com
- Davis Vision by Guardian: guardiananytime.com

The City of Laredo Human Resources Department will continue to work together with Laurel Insurance and Associates to address any questions or concerns you may have regarding your benefits.

City of Laredo Health & Benefits: hrinsbenefits@ci.laredo.tx.us / (956)727-6460.
 Laurel Insurance and Associates: (956) 724-9083

Thank you,

