



IMPORTANT THINGS TO REMEMBER

This is an ACTIVE ENROLLMENT. It is important you log in to The Benefits HUB www.mybenefitshub.com/cityoflaredo to make your elections for the 2020/2021 FY.

Frequently Asked Questions

1. What if I do not log in and enroll?
Medical plan will be defaulted to the Traditional PPO Core.
2. I will not be making any changes; do I still need to enroll?
Yes. All employees are required to login and review all benefits for the 2020/2021 FY. No enrollment changes will be accepted after the Sept 8, 2020.
NOT ALL BENEFITS AUTOMATICALLY ROLL OVER. You need to login to re-enroll.
Flexible Spending Accounts
Medical Reimbursement
Dependent Care Reimbursement
3. What if I have my medical plan currently waived?
Medical plan will be defaulted to the Traditional PPO Core if no enrollment is made for 2020/2021.
4. What is the difference between the Traditional Plus & Traditional Core?
The individual out of pocket maximum on the Traditional Plus is \$7,150; whereas the Traditional Core is \$8,150.
Employee Contribution is also different. Refer to Benefit Enrollment Flyer for biweekly payroll amounts.
5. If I choose the CDHP, will there be a \$600 employer contribution in my H.S.A as in prior years?
The H.S.A. employer contribution, as mentioned in prior years, is subject to change depending on budget. There will not be an employer contribution for 2020/2021.
6. I forgot my Benefits HUB password from last year?
All passwords have been reset. Please follow instructions listed on the login page. If you have already logged in and forgot your password, click on "Forgot Username or Password". **You will receive reset instructions to the email that you have listed on the Benefits HUB profile.** If you do not have an email listed, contact The Benefits HUB Login Support at **1-866-634-1057.**
7. Where do I call if I need enrollment assistance?
To set up an appointment for telephonic assistance call (956) 724-9083 or (956) 727-6460.
8. Who can I contact for employee benefit inquiries?
Send benefit inquiries to **hrinsbenefits@ci.laredo.tx.us**